

Organizational Overview

Executive Office MARY KILLOUGH, Director

Joslyn Washington, Administrative Assistant
Benetta Davies, Administrative Assistant – Chicago Office
Becky Dragoo, Deputy Director
Elizabeth Vogt, Chief of Staff – Operations
Rhonda Armstead, General Counsel/Ethics, Privacy Officer
Ellen Jennings-Fairfield, Chief Internal Auditor
Robin A. Tucker, Human Resources Administrator/EEO Officer
Bresha Brewer, Legislative Liaison
Iris Huber, Public Information Officer
Vacant, Senior Policy Advisor

Vacant, Special Assistant to the Director on Community Engagement and Equity

Jennifer Hebel, Special Assistant for Research

Div. of Finance and Administration

Sarah Harris Manager/CFO

Budget and Costing Operations

Bureau of Business Services:

Accounting

Financial Reporting and Recovery

Payroll and Administrative Support

Mail Operations

Office of Service Development and Procurement Div. of Community Relations & Outreach

> Lisa Zuurbier Manager

Senior HelpLine

SHIP (Senior Health Insurance Program)

Special Events and Fairs

Marketing:

Forms Management Marketing and Publications

Print Services

Benefit Access Program Div. of Home and Community Services

Sandra Pastore Manager

Bureau of Community Operations:

Community Care Field Services

Older Americans Act Services

Senior Employment

Caregiver Support Intergenerational Programs Div. of Planning, Research & Development

Derek Hedges Manager

Office of Training and Development

New Programs and Policy Development

Strategic Planning Program Evaluation

Medicaid Waiver Management

Demonstration Projects

Grant Writing
Forecast and Analysis

Div. of Advocacy and Preventive Services

Brian Pastor Manager

Benefits, Eligibility, Assistance and Monitoring

Technical Assistance Advisement

Program Monitoring and Fraud Prevention

Office of Adult Protective Services Office of State Long Term Care Ombudsman

> Kelly Richards Manager

Long-Term Care Ombudsman Program

Home Care Ombudsman Program